

Course Date

8 Jul to 9 Jul 2021

Registration Deadline

30 May 2021

Contact duration and timing:

8 Jul 2021 Thu 9 am to 12 pm

8 Jul 2021 Thu 1.30 pm to 4.30 pm

9 Jul 2021 Fri 9 am to 12 pm

9 Jul 2021 Fri 1.30 pm to 4.30 pm

Venue

Webinar-Virtual classroom

Course Fees

Full fee : S\$250

Min Course Capacity

14 participants

Targeted Participants

- Special Education Teachers,
- Interventionists,
- Training Officers,
- Allied Health Professionals

For Enquiry

Email: training@cpas.org.sg

Tel: 6585 5651



Developing Effective Win Win Relationship at Work

How do we handle difficult colleagues at work and how can we establish a healthy conversation and working relationship. It is important that employees learn how to relate effectively so that productivity and performance can improve and the organization's goals are accomplished. Learn the secrets to making powerful conversations that facilitate teamwork and build a happier, more cohesive and productive workplace. Learn and apply the Win Win Model for arriving at common ground and building collaborative relationships at work as well as at home.



Learning Objectives

Upon completion of this course, participants will be able to learn to:

- to understand the win-win mindset at work paradigm,
- to apply a useful framework for developing win win relationships at work,
- to acquire core skills of communicating effectively and collaboratively in order to reach win win outcomes,
- to learn and apply win win conversations through practice and simulation

Course Instructor

Mr Caleb Chua has been a management consultant and corporate trainer for the last 30 years and has designed and delivered programs on Service Skills, Service Recovery, Influencing for Results, Leadership, Coaching and Communication for a diverse group of participants in different countries. He is an entertaining speaker and has received great reviews at major conferences and seminars organized by The Asia Business Forum, the Singapore Retail Association, Contact Centre Association of Singapore, the GCC Customer Care Conference in Dubai, the Oman OITE Customer Care Conference and other conference organizers.

Terms and Conditions

- * Registration will be confirmed only upon receiving invoice or full payment.
- * In the event of no show up for the course, course fee will be charged with no refund.
- * Min paxs of participants are needed to conduct the training.

Register now!

[Register for Developing Effective Win Win Relationships At Work](#)